

**AMERICAN
GENERAL
FINANCIAL GROUP**

MOORE FINANCIAL GROUP

Please deliver the following documents to the person or department listed below as quickly as possible. Thank You!

This fax contains 2 pages including the cover sheet.

NAME: Renata Heese

COMPANY: _____

DATE: 1/28/01

PHONE NO.: _____

FAX NO.: (202) 616-9937

COMMENTS: _____

PERSON SENDING THIS FAX: Bill

Should there be any difficulty reading this document or if all pages have not been received, please call (337) 261-1006 for assistance.

William E. "Bill" Moore
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January 23, 2002

Renata Heese
Trial Attorney
Antitrust Division
Department of Justice
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Washington DC 20530
FAX: 202-616-9937

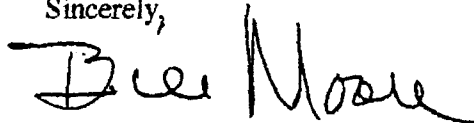
RE: Settlement of U.S. v. Microsoft

I share the government's concern about consumer harm in the fast growing technology industry. However, I am aware that the settlement agreement provides resources, access, and authority to respond to complaints about Microsoft's compliance.

I am aware that the negotiators have worked out a settlement that may not satisfy anyone, but includes something for everyone. Usually that is the sign of a fair settlement.

Therefore I believe that it is time to settle this case. As our economy begins to try to rebound, finality in this case would be a great boost. I appreciate your consideration of this important matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Moore". The signature is written in a cursive, slightly stylized font.